

KLIK-PEKKA

A Village Consultation and Information Service

MAMPU Project Brief

WHAT IS KLIK-PEKKA?

KLIK-PEKKA is a mobile information and consultation service to help poor women and their families access a range of government services, in particular, legal identity and government social protection programs. MAMPU Partner - **The Foundation for Empowering Female Heads of Households** - known as **PEKKA**, mobilises its members and the community to attend one day consultation and information events or 'clinics' in villages across the country in MAMPU supported areas. Consultation booths and tables staffed by local officials, agencies, and PEKKA cadre improve access to services by:

1. Providing information on social protection programs, legal identity, and services for victims of violence.
2. Monitoring the implementation of social protection programs in particular the national health insurance scheme.
3. Collecting and providing data to government on beneficiaries, including people with disabilities and cases of violence against women and children.



HOW DOES KLIK-PEKKA INCREASE WOMEN'S ACCESS TO SERVICES?



Research show that poor households, particularly those headed by women, are less likely to possess legal identity documents such as birth and marriage certificates, which are required to access government social protection programs¹. PEKKA is working with local governments to extend a mobile outreach service into villages that enables women to obtain these documents quicker and more cheaply.

By acting as a bridge between the government and village authorities and intended beneficiaries of government programs, KLIK PEKKA events have raised the visibility of poor women by capturing them in national data systems and increased awareness of the barriers poor women face in accessing services.

HOW DOES KLIK-PEKKA EMPOWER WOMEN?



Social security programs can make a substantial contribution to addressing poverty, by reducing inequality and building household resilience for poor households in caring for the elderly or people with disabilities, and coping with health shocks or family breakdown.

However, currently, at the village level, many women still struggle to receive information on the availability and mechanisms to access government services or are missed in government targeting. PEKKA supports women-headed households, many of whom are poor, isolated and marginalized in their communities. Without a male head of household many lack legal identity papers (birth, marriage and divorce certificates) necessary to access social assistance. By joining women's groups, PEKKA train their members on women's rights, empowerment and leadership with the aim to increase their confidence and ability to be part of their communities and to access support services for themselves and their families.

¹ Indonesia's Missing Millions: AIPJ Baseline Study on Legal Identity, Jakarta, DFAT Australia-Indonesia Partnership for Justice, 2014.

HOW DOES MAMPU SUPPORT PEKKA?



PEKKA Union - The Foundation for the Empowerment of Female Headed Households - is the largest organization representing women-headed households in Indonesia, with a membership of over 60,000 women. Since 2013, MAMPU has been supporting PEKKA to improve women's access to government social protection programs by increasing women's individual and collective empowerment. PEKKA empowers their members by training cadres in leadership, organizing capacity and policy advocacy through their **Paradigta Academy** initiative and enhances poor women's economic empowerment through savings and loans groups and small business support.



MAMPU funding also helps recruit and train PEKKA cadre to organize KLIK 'clinics' to reach poor women. This approach combines the community organising power of PEKKA's widespread village reach with outreach services from government service providers. MAMPU connects PEKKA to local government officials and parliamentarians to advocate for support for the KLIK PEKKA model with the aim of securing village funds to follow up on cases, and district funding to increase services and ensure sustainability. MAMPU also engages with national government agencies and BAPPENAS, and provides technical support to PEKKA on social protection. PEKKA is supported by the MAMPU Program in **447 villages, in 36 districts across 20 provinces.**

- PEKKA has facilitated **458 KLIK PEKKA events in 433 villages across 20 provinces.**
- More than **74,000 people** – 70% of which are women, have received information on how to access services including National Health Insurance (JKN-PBI), social protection programs (KPS/KKS), Family Hope Program (PKH), rice social assistance (RASTRA), and Education subsidy (BSM/KIP), as well as legal identity documents (KTP, Family Card, Birth Certificate), marriage and divorce certificate, and others.
- In 2019, **5 districts** have allocated their local budget to replicate KLIK PEKKA, and **850 villages** in **6 districts** are working to integrate KLIK PEKKA with the Ministry of Social Affairs' **Integrated Referral and Service System (SLRT).**



“I was scared. I couldn't even go to the village office to get an ID. But now it's different, talking to the kades and regent is what I'm doing now easily.”

SITI SALAMAH

PEKKA Union Batang District, Central Java

ABOUT MAMPU

MAMPU - The Australia - Indonesia Partnership for Gender Equality and Women's Empowerment is a joint initiative between the Government of Australia and the Government of Indonesia. MAMPU supports the Government of Indonesia in achieving the Sustainable Development Goals (SDGs) by building women's leadership and empowerment to improve their access to essential government services and programs. MAMPU works with 13 organisations and their networks of over 100 local partners in over 1,100 villages across 27 of Indonesia's 34 provinces. Through MAMPU, our Partners support 35,000 women organised in 1,600 villages groups to develop their collective capacity to influence decision making at multiple levels, from the village to national parliament.

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